

PUSPEN

CITM (Certified IT Manager) Training Course Sneak Peek

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SERTIFIKASI - After completion of the course the participant will be able to:

Provide guidance and implementation for IT strategy as set by senior IT and business management
Select and manage staff, implement training programs, career plan development and job rotation programs
Select, evaluate and negotiate vendors using RFI, RFP and selection criteria
Provide guidance for developing,

testing and implementing business applications
Manage and/or assist in IT project management
Design and implement service management processes for problem and change management
Understand the need for business continuity and design the business continuity plan
Review and implement information security practices and controls
Understand the need for business change, the role and activities of the Business Relationship Manager
Initiate and assist in risk management practices
Understand and select new technologies such as Blockchain, Big Data and Artificial Intelligence
Select suitable technologies for information management
Measure and improve quality of IT services